**Tevredenheidsonderzoek opdrachtgevers van [ jouw organisatie ]**

Organisatie Klik of tik om tekst in te voeren.

Naam Klik of tik om tekst in te voeren.

Datum Klik of tik om een datum in te voeren.

**Hoe tevreden bent u?**

Op een schaal van 1 tot 10, waarbij 1 staat voor ‘zeer ontevreden’ en 10 voor ‘zeer tevreden’.

**Hoe tevreden bent u over de manier waarop [ jouw organisatie ] informatie deelt?**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |  |
| zeer ontevreden  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | zeer tevreden  |

**Hoe beoordeelt u de bereikbaarheid van [ jouw organisatie ]?**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |  |
| zeer ontevreden  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | zeer tevreden  |

**Hoe beoordeelt u de mondelinge communicatie door [ jouw organisatie ]?**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |  |
| zeer ontevreden  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | zeer tevreden  |

**Hoe beoordeelt u de schriftelijke communicatie door [ jouw organisatie ]?**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |  |
| zeer ontevreden  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | zeer tevreden  |

**Hoe tevreden bent u op de manier waarop [ jouw organisatie ] afspraken nakomt?**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |  |
| zeer ontevreden  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | zeer tevreden  |

**Hoe beoordeelt u de kwaliteit van de geleverde zorg door [ jouw organisatie ]?**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |  |
| zeer ontevreden  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | zeer tevreden  |

**Welk cijfer geeft u [ jouw organisatie ] in het algemeen?**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |  |
| zeer ontevreden  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | zeer tevreden  |

**In hoeverre zou u [ jouw organisatie ] ons aanbevelen aan anderen?**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |  |
| zeer onwaarschijnlijk  | [ ]  | [ ]  | [ ]  | [x]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | zeer waarschijnlijk  |

**Wat zou [ jouw organisatie ] moeten doen om een 10 te halen op he gebied van dienstverlening?**

Klik of tik om tekst in te voeren.

**Heeft u nog overige opmerkingen over [ jouw organisatie ]?**

Klik of tik om tekst in te voeren.

Bedankt voor uw medewerking!

De ingevulde vragenlijst kan retour gestuurd worden naar mijnorganisatie@email.com.